



Void Initiation

1. Tap the last **credit/debit transaction**.
2. Tap the **Cancellation** button.
3. Tap **Yes**.



* Android® screens shown

Void Credit Card

1. Customer selects **Yes** to confirm the amount of the transaction.
2. Customer selects **Void** to proceed.

OR




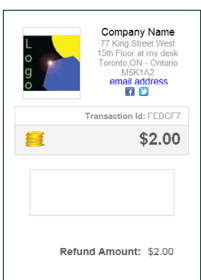
Void Debit Card

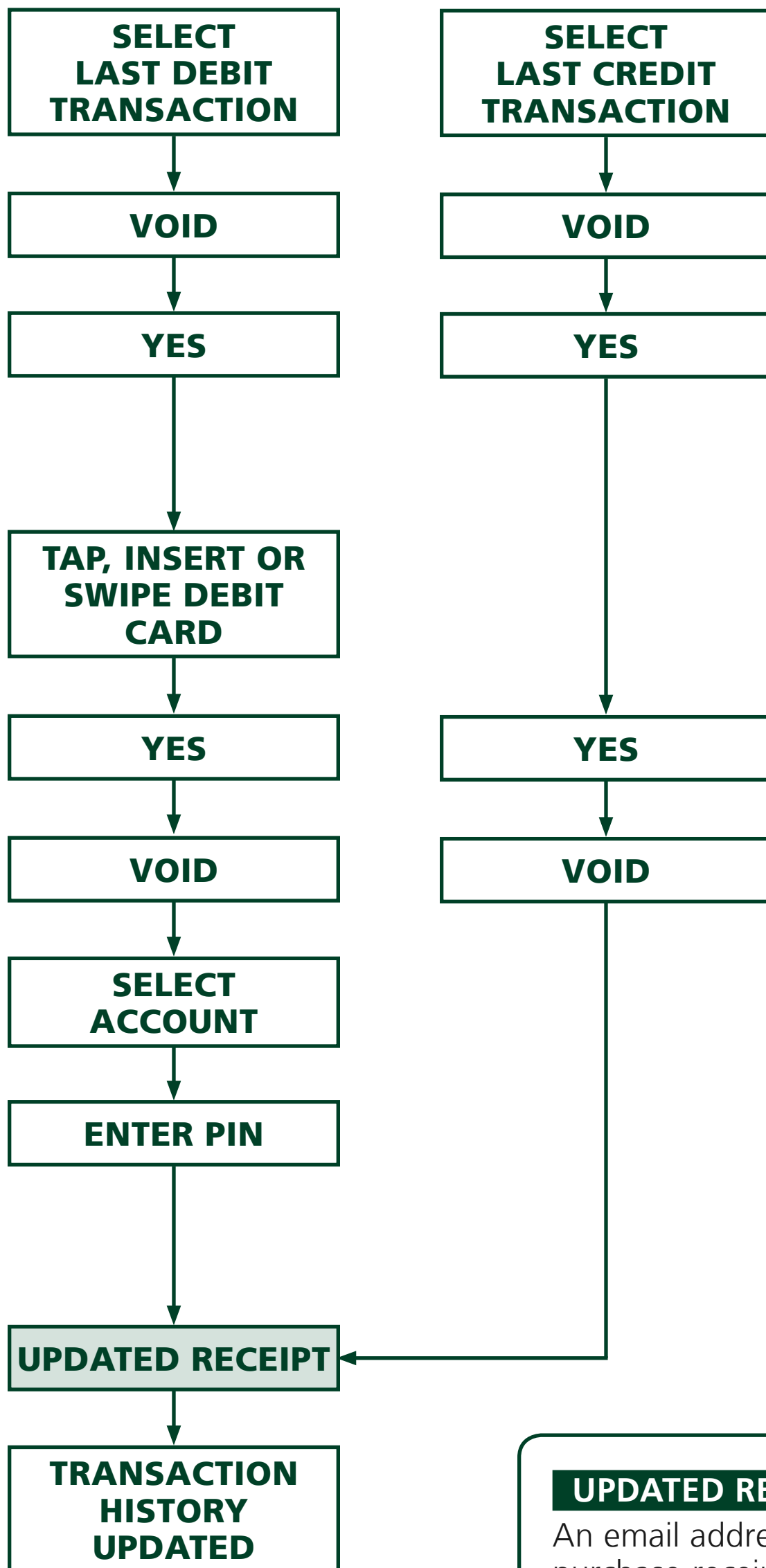
1. The customer **insert/tap/swipe the debit card** used for the transaction.
2. Customer selects **Yes** to confirm the amount of the transaction.
3. Customer selects **Void** to proceed.
4. The customer selects the account the transaction came from (**CHQ** or **SAV**).
5. Customer enters the **PIN** and presses **OK**.



Void Completion

1. The *Cancellation approved* message appears. Tap **Continue**.
2. An updated receipt is sent to the customer and the *Transaction History* screen will be updated with the transaction showing a  on the transaction type icon.





UPDATED RECEIPT

An email address will appear if the original purchase receipt was emailed. If not, offer the customer the option of having an updated receipt emailed to them.