

TD Generation All-in-One vs. TD Desk 5000 Feature Comparison



TD Generation All-in-One



TD Desk 5000

Communications

- IP and dial-up
- Manual switch over if either fail

- IP (with dial backup as an automatic failover)

Security

- Offers Supervisor and Operator user types
- All passwords are numeric

- Offers Merchant Administrator, Manager, Supervisor and Clerk user types
- Merchant Administrator uses an alpha-numeric password while all others are numeric

Auto-Reboot

- This function is not available

- The terminal auto-reboots every night between 3 A.M. and 5 A.M. to clear the internal memory
- The Merchant can change this default time by calling the TD Merchant Solutions Help Desk

Pre-Authorizations

- Pre-authorizations can be kept open for 10 days by default and then must be closed - contact TDMS to extend this beyond 10 days
- Closed by invoice number
- Tips are allowed

- Pre-authorizations can be kept open for up to 30 days and then must be closed
- Closed by using the **Open Pre-Auth** list
- Tips are not allowed

Batch Close

- Manual batch close
- Automatically closes the current open batch daily at a preset time range

- Manual batch close
- Automatically saves the current batch on the terminal daily at a preset time

Transactions

- Force Post transactions can be disabled or password protected
- Call for authorization can be disabled or password protected
- A voice message prompts the customer to remove their card and beeps twice once the card is removed

- Force post transactions can be disabled or protected with an ID and password
- Call for authorization is not available

Paper Roll

- **Diameter** 1.57 inches (4.0 cm)

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