

Freedom IV vs. TD Desk 5000 Feature Comparison



Freedom IV



TD Desk 5000

Communications

- IP and dial-up
- Manual switch over if either fail

- IP (with dial backup as an automatic failover)

Security

- Offers Manager, Supervisor and Operator user types
- All passwords are numeric

- Offers Merchant Administrator, Manager, Supervisor and Clerk user types
- Merchant Administrator uses an alpha-numeric password while all others are numeric

Auto-Reboot

- This function is not available

- The terminal auto-reboots every night between 3 A.M. and 5 A.M. to clear the internal memory

Pre-Authorizations

- Pre-authorizations can be kept open for up to 10 days and then must be closed
- Closed by invoice number
- Tips are allowed

- Pre-authorizations can be kept open for up to 30 days and then must be closed
- Closed by using the **Open Pre-Auth** list
- Tips are not allowed

Batch Close

- Manual batch close
- Automatically close the current open batch every three to five days if it is not closed manually by the merchant

- Manual batch close
- Automatically saves the current batch on the terminal daily at a preset time

Transactions

- Force Post transactions can be disabled or password protected
- Call for authorization can be disabled or password protected
- Press the **OK** button twice for Void
- Beeps twice for declines, bad comms and incomplete transactions

- Force post transactions can be disabled or protected with a ID and password
- Call for authorization is not available

Paper Roll

- **Diameter** 1.89 inches (4.8 cm)
- Cannot be used with the TD Desk 5000

- **Diameter** 1.57 inches (4.0 cm)
- Can be used with the Freedom IV