

TD FREEDOM V QUICK REFERENCE GUIDE FINANCIAL TRANSACTIONS

PURCHASE

All-in-one purchase allows customers to key in a tip and/or cashback amount. Phone / mail orders must not be processed under this transaction. Verify that the swiped card number matches the embossed number on the credit card.

Menu Activation: Swipe / Insert at the Idle screen, Press F1 or OK - Purchase

[Authority Override] [Password] [Op ID activated, no ID logged on] [Password] [Manual Invoice # Entry]	Supervisor ID Password Operator ID Password Invoice #	(Enter information and press OK)
Amount		
[Integrated Terminal]	Turn Unit Towards Customer	--
Swipe / Insert Card or Enter Acct #		
[Swiped Credit Card] [Manual Credit Card Entry]	Enter Expiry Date MM / YY Manual Imprint of Card Is Required Enter CVD From The Card	(Swipe/Insert card or manually enter information and press OK) (Press OK if account correct or CANC to exit) (Enter the information and press OK) (Imprint card. Press OK to continue or CANC to exit) (Enter the 3 / 4 digits on the card)
[Chip Language] [Chip Application]	Select Language Use / Utiliser -----?	(Customer selects language) (Press F1 to accept the transaction type or F4 to exit) *If multiple applications, use the up & down arrow keys to select one.
[Amount Confirmation Required] [Customer Entered Cashback]	\$--,-- OK? Select Cashback Amount	Confirm amount, press OK) Purchase Cashback Total (OK)
[Purchase with Tip]	Tip Option	Enter Tip Or Enter Tip Percent
		Amount Purchase Tip Cashback Total (OK)
[Debit Transaction] [Chip / Debit PIN Entry]	Select Account Enter PIN and OK	(Cardholder enters their PIN)
[Faulty Chip - Fallback]	Chip Error Use Mag Stripe Swipe Card or Enter Acct # [Swiped Credit Card] [Manual Credit Card Entry]	(Customer removes card and turns the unit to the operator) (Swipe card or manually enter information and press OK) (Press OK if account correct or CANC to exit) Enter Expiry Date MM / YY (Enter the information and press OK) Manual Imprint of Card (Imprint card. Press OK to continue or CANC to exit) Is Required Enter CVD From The Card (Enter the digits printed after the card number at the back of the card)
[Communication Messages]		
[Communication Failure for Credit Transaction] [Response]	Communication Failure Call for Auth	[Press OK] Enter Auth # (Press OK, CANC to exit)

PHONE / MAIL ORDER PURCHASE

Manual entry of phone or mail purchases. For these transactions the card would not be present and does not require swiping.

Menu Activation: Press OK - Phone / Mail Order

[Authority Override] [Password]	Supervisor ID Password	(Enter information and press OK)
Amount		
Enter Card Enter Expiry Date MM / YY Enter CVD From The Card [Op ID activated, no ID logged on] [Manual Invoice # Entry]	Operator ID Invoice #	(Manually enter information and press OK) (Enter information and press OK) (Enter the digits printed after the card number on the back of the card)
Purchase		
Connecting / Sending / Receiving [Communication Failure for Credit Transaction] [Response]	Communication Failure Call for Auth	[Press OK] Enter Auth # (Press OK, CANC to exit)

VOID

Voids a transaction completed within the current batch.

Menu Activation: Press OK - Void

[Authority Override] [Password] [Op ID activated, no ID logged on] [Password] [Manual Invoice # Entry]	Supervisor ID Password Operator ID Password Invoice #	(Enter information and press OK)
Trace #		(Enter trace number of the original transaction)
Confirm transaction	00000 OK?	(Press F1 to accept, press F4 to return to the trace number screen)
Void	--	--
Connecting / Sending / Receiving [Response]		

REFUND

Returns funds to the customer's account.

Menu Activation: Press OK - Refund

[Authority Override] [Password] [Op ID activated, no ID logged on] [Password] [Manual Invoice # Entry]	Supervisor ID Password Operator ID Password Invoice #	(Enter information and press OK)
Amount [Integrated Terminal]	Amount \$--.-- OK? Turn Unit Towards Customer	(Enter the amount, press OK)
Swipe / Insert Card or Enter Acct # [Swiped Credit Card] [Manual Credit Card Entry]	Enter Expiry Date MM / YY Manual Imprint of Card Is Required Enter CVD From The Card	(Swipe / Insert card or manually enter information and press OK) (Press OK if account correct or CANC to exit) (Enter the information and press OK) (Imprint card. Press OK to continue or CANC to exit)
[Chip Language] [Chip Application]	Select Language Use / Utiliser -----?	(Customer selects language) (Press F1 to accept the transaction type or F4 to exit) *If multiple applications, use the up & down arrow keys to select one.
[Amount Confirmation Required] [Debit Transaction] [Chip / Debit PIN Entry]	\$--.-- OK? Select Account Enter PIN and OK	(Confirm amount, press OK) (Cardholder enters their PIN)
[Faulty Chip - Fallback]	Chip Error Use Mag Stripe Swipe Card or Enter Acct # [Swiped Credit Card] [Manual Credit Card Entry]	(Customer removes card and turns the unit to the operator) (Swipe card or manually enter information and press OK) (Press OK if account correct or CANC to exit) (Enter the information and press OK) (Imprint card. Press OK to continue or CANC to exit) (Enter the 3/4 digits on the card)
Refund	--	--
Connecting / Sending / Receiving [Response]		