



**TRANSACTIONS**

If your business offers *More Rewards*®, you may see a prompt for the following transactions:

- Purchase (Cash, Credit, Debit and Force Post)
- Refund (Cash, Credit and Debit)
- Void (All purchases and refunds)

Standard Transaction Steps	New Step	Explanation
<b>Purchase (Cash)</b> F1 or OK-> Cash Purchase  Amount \$ _ _ , _ _ 0.00	<b>Swipe/Enter MORE REWARDS Card OK To Skip</b>	Swipe the More Rewards card or enter the account number and follow the standard transaction steps. <b>OR</b> Press <b>OK</b> to skip More Rewards. <b>Note:</b> If you swipe the More Rewards card before selecting a transaction it will default to a cash purchase and you will not see the screen to the left.
<b>Purchase (Credit/Debit)</b> Swipe/insert a credit/debit card or OK -> Purchase  Amount \$ _ _ , _ _ 0.00	<b>Swipe/Enter MORE REWARDS Card OK To Skip</b>	Swipe the More Rewards card or enter the account number and follow the standard transaction steps. <b>OR</b> Press <b>OK</b> to skip More Rewards.
<b>Force Post</b> OK -> Force Post  Amount \$ _ _ , _ _ 0.00	<b>Swipe/Enter MORE REWARDS Card OK To Skip</b>	Same as above.
<b>Refund (Cash)</b> OK -> Cash Refund  Amount \$ _ _ , _ _ 0.00	<b>Swipe/Enter MORE REWARDS Card OK To Skip</b>	Same as above.
<b>Refund (Credit/Debit)</b> OK -> Refund  Amount \$ _ _ , _ _ 0.00	<b>Swipe/Enter MORE REWARDS Card OK To Skip</b>	Same as above.
<b>Void (All)</b>	---	There are no More Rewards screen prompts as all information will be updated via the Trace # for the voided transaction.

**RECEIPTS**

When More Rewards points are assigned/adjusted on a transaction, there will be a one of two messages printed on the receipt.

**For a purchase:** You earned More Rewards Points! Check your points balance at [morerewards.ca](http://morerewards.ca).

**For a refund/void:** Your More Rewards balance will be adjusted. Check points balance at [morerewards.ca](http://morerewards.ca).

**ADMINISTRATION**

The following feature allows you to manage More Rewards functionality.

**Navigation:** F -> More Rewards ->

**Transaction Upload**

This sends the stored More Rewards transactions to the gateway for processing. This is also done as part of the End of Day process.

**TERMINAL MESSAGES**

You may see the following messages when using More Rewards:

**Limit Reached!**

**Upload MORE REWARDS From Menu!**

The terminal can hold a maximum of 1500 More Rewards transactions before an upload is required. Perform a **Transaction Upload**.

**Comm. Error <error code>**

**More REWARDS**

**Not Uploaded!**

Your terminal had a problem uploading the More Rewards information. Perform a **Transaction Upload**.

**No Transactions**

**Found**

You may see this during your End of Day **or** when performing a transaction upload, but there are none to upload.

**End Of Day Comm. Error <error code>**

**More REWARDS Not Uploaded!**

**Try Again Later**

**Press OK To Continue**

A problem occurred during the More Rewards upload during the End of Day process. Perform a **Transaction Upload**.