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This town had some devastating news. The pulp and paper mill has been a part of this community for 60 years. My own father worked at the mill for many, many years. This couple came in as they did every year for an RSP loan, and I decided to take the time and say, "Hey, let's take a look at the big picture, let's take a look at everything. See what we can do for you." So by using the line of credit, the home equity secure line of credit, and consolidating their entire debt load, we were able to offer them lower payments monthly, as well as a bit of a cushion in case times got worse. And they did. The mill came out with an announcement of a permanent closure. 250 jobs were lost, including the husband's. We don't know if the mill is gonna reopen, but what we do know is that this couple is comfortable for the next few years. They have a plan in place and they're gonna be okay. When I saw her, she came right up to me with a big smile and she just thanked me over and over again. She couldn't thank me enough. That made me feel incredible, it made me feel like I really did do my job.